



Privacy Policy for Coffs Harbour Nursery

Effective Date: 24.05.2023

At Coffs Harbour Nursery, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and store your information when you interact with our nursery services and website. Please read this Privacy Policy carefully to understand our practices regarding your personal data.

Information We Collect

Personal Information We may collect the following personal information from you:

- Full name
- Contact information (such as email address, phone number, and address)
- Payment details (credit card information, billing address, etc.)
- Nursery membership details (if applicable)

Non-Personal Information We may also collect non-personal information, such as:

- Browser information
- IP address
- Cookies and similar technologies
- Demographic information

Use of Information

Personal Information We use your personal information for the following purposes:

- Providing nursery services and fulfilling your orders
- Communicating with you about your orders, inquiries, and nursery-related updates
- Processing payments and billing
- Sending you promotional offers, newsletters, or other marketing materials (with your consent)
- Personalizing your experience with our nursery services
- Complying with legal obligations and resolving disputes

Non-Personal Information We may use non-personal information for various purposes, including:

- Analysing website usage and trends
- Improving our website and nursery services
- Customizing content and advertisements
- Enhancing our overall marketing strategies



Information Sharing

Third-Party Service Providers, we may share your personal information with trusted third-party service providers who assist us in operating our nursery, conducting business, or providing services to you. These service providers are obligated to maintain the confidentiality and security of your personal information.

Legal Requirement, we may disclose your personal information if required to do so by law or in response to a valid legal request, such as a court order, government investigation, or as necessary to protect our rights, property, and safety.

Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, loss, misuse, or alteration. However, please note that no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

Your Rights

You have certain rights regarding your personal information. These rights may include the right to access, correct, update, or delete your personal information. To exercise these rights, please contact us using the contact information provided at the end of this Privacy Policy.

Children's Privacy

Our nursery services and website are not intended for children under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have collected personal information from a child under the age of 13, we will take steps to delete the information as soon as possible.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal obligations. We encourage you to review this Privacy Policy periodically. The updated Privacy Policy will be effective upon posting on our website.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or the way we handle your personal information, please contact us at:

Coffs Harbour Nursery Address: [Insert Address] Phone: [Insert Phone Number] Email: [Insert Email Address]

By using our nursery services or accessing our website, you acknowledge